Marque 2™
M165™
User Guide
Contents

What's in the box 3
Headset overview 4
Pairing 5
  Pair first time 5
  Pair another phone 5
Charge 6
Fit 7
  Adjust the fit 7
The basics 8
  Make/take/end calls 8
  Mute 8
  Adjust the volume 8
  Stream audio 8
More features 9
  Save power 9
  Decipher the lights 9
  Hear it whisper 9
  Disable voice commands 9
Specifications 10
Support
What's in the box

Headset

Combo cable charger

Earloop

Car charger
Headset overview

Be safe! Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.
Pairing

**Pair first time**

The first time you switch on your headset it begins the pairing process.

1. Place the headset on your ear and turn it on.

2. While the headset LEDs are flashing red and white, activate Bluetooth® on your phone and set it to search for new devices.
   - iPhone: Settings > General > Bluetooth > On
   - Android™ Smartphones: Settings > Wireless & Networks > Bluetooth: On > Scan for devices
   
   **NOTE** Menus may vary by device.

3. Select “PLT_M165.”

4. If your phone asks, enter four zeros (0000) for the passcode or accept the connection. The indicator light \(\Box\) stops flashing red and white once successfully paired.

**Pair another phone**

Multipoint technology lets you pair a second phone and answer calls from either phone.

1. Power on your headset.

2. Press and hold the Call button \(\bullet\) until the indicator light \(\Box\) flashes red and white or you hear “pairing.”

3. While the indicator light \(\Box\) flashes red and white, activate Bluetooth on your phone and set it to search for new devices.

4. Select “PLT_M165.”

5. If your phone asks, enter four zeros (0000) for the passcode or accept the connection. The indicator light \(\Box\) stops flashing red and white once successfully paired.
Charge

Your new headset has enough power to pair and make a few calls. It takes two hours to fully charge the headset; the indicator light turns off once charging is complete.
Fit

Adjust the fit The universal-fit eartip has a thin loop that bends to gently tuck into the contours of either ear. Rotate the eartip on the headset or add the optional clip-on earloop to adjust the fit.
The Basics

Make/take/end calls

Answer a call
Choose:
• Say “Answer” after call is announced, or
• Tap the Call button ✉

Answer a second call
First, tap the Call button ✉ to end current call, then tap the Call button ✉ again to answer new call.

End a call
Tap the Call button ✉ to end current call.

Reject a call
Choose:
• Say ‘Ignore’ after call is announced, or
• Press Call button ✉ for 2 seconds

Call back last call
To dial your last number you dialed, double-tap the Call button ✉.

Voice dial (phone feature)
Press the Call button ✉ for 2 seconds, wait for phone prompt and then tell the phone to dial the name of a stored contact.

Mute
You can mute the microphone during a conversation.
During a call, tap the Volume / Mute ◇/घ until you hear “mute on” or “mute off.”
While the microphone is muted, an alert repeats every 15 minutes.

Adjust the volume
Tap the Volume / Mute ◇/घ button to cycle through preset levels.

Stream audio
Streaming audio is controlled using your phone, but when a call rings, the audio automatically pauses to allow you to answer or ignore the call. Once the call is ignored or ends, the streaming audio is resumed.
More features

**Save power**
If you leave your headset powered on but out of range of your paired phone for more than 90 minutes, your headset will conserve its battery power by entering into a DeepSleep™ mode. Once back in range with your phone, tap the Call button 📲 to exit DeepSleep mode. If your phone is also ringing, tap the Call button 📲 again to answer your call.

**Decipher the lights**
Your headset has an indicator light 🖤 that flashes in response to a change in status or after a button press.
Some examples of what you will see are:
- Solid red until charging complete and then off
- Flashing red and white during pairing
- Triple red flash when less than 10 minutes of talk time
- Triple white flash at incoming call

**Hear it whisper**
Your headset tells you about status changes in English. For example:
- “Power on”
- “Pairing successful”
- “Talk time (x) hours”
- “Mute on”
- “Lost connection”
- “Recharge headset”

**Disable voice commands**
This headset only speaks and understands English. If you prefer to use the Call button 📲 to answer or reject calls, you can disable the voice commands “Answer” or “Ignore.”
With the headset powered on, simultaneously press the Call 📲 and Volume ♻ buttons until you see the indicator light flash white two times. Repeat these steps to reactivate the commands.

**Checking battery level**
Simply check the Headset battery meter on your iPhone (automatically displayed) or Android smartphone (enabled by the MyHeadset™ or Find Myheadset™ apps)
Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Talk time</td>
<td>Up to 7 hours</td>
</tr>
<tr>
<td>Standby time</td>
<td>Up to 11 days</td>
</tr>
<tr>
<td>Headset weight</td>
<td>7 grams</td>
</tr>
</tbody>
</table>
| DeepSleep technology        | - Activates when paired headset is out of range for over 90 minutes  
                              | - Provides up to 180 days* of battery readiness |
| Multipoint technology       | Use one headset to answer calls from either of two paired Bluetooth phones |
| Charge connector            | Micro USB charging |
| Battery type                | Rechargeable non-replaceable lithium ion polymer |
| Charge time (maximum)       | 90 minutes for full charge |
| Headset battery meter       | On-screen for iPhone. Enabled by MyHeadset™ or Find MyHeadset™ apps for Android smartphones |
| Bluetooth version           | Bluetooth v3.0 |
| Bluetooth profiles          | Advanced Audio Distribution Profile (A2DP), Wideband Hands Free (HFP) Profile 1.6 and Headset (HSP) Profile 1.2 |
| Operating temperature       | 0 – 40°C (32°F – 104°F) |

*NOTE Performance is dependent upon battery and may vary by device.
Support

plantronics.com/support

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*Support in English

Safety information: see the separate “For Your Safety” booklet
2-year limited warranty details: plantronics.com/warranty

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